



ennovation inc.

Management systems consulting company

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Ennovation.inc has been in the business of management systems consulting based on the belief since its establishment in February 1995.

To do proper management, it is not necessary to be a charisma or a genius, nor does it need to imitate it.

There is truth in our daily continuity, and for that, we value "comprehensibility," "sense of consent," "scientific," "autonomy," and "human happiness."

We strive to establish Social Technology that "to be a good company, you don't have to make the extraneous effort."

Yuji Yamagami's profile

【Educational Background】

After entering Oregon State University (Oregon State University), he graduated from Sophia University in 1986.

【Biography】

Joined Sumisho Electronic Systems Co., Ltd. in 1986 and was engaged in import and sales of state-of-the-art U.S.-made computer systems such as neurocomputers and ultra-parallel computer systems.

In 1993, he became country manager of the Japan branch with the expansion of NCube Co., Ltd. (funded by Chairman Larry Ellison of Oracle Corporation in the United States). Concluded oem supply agreement for ultra-parallel computer and video on-demand server equipment with a prominent Japanese electric manufacturer.

In 1996, he joined Yamagami Construction Co., Ltd., a family business, as executive vice president. In the attempt to implement ISO9001 and various internal reforms, including IT, he questioned the ideal way of being the next generation of managers and chose a way to start his own business.

In 2001, he established Innovation (currently: Innovation) with all the various things he experienced, saying that supporting corporate transformation based on a clear scientific model is his mission. Started consulting support activities to improve the company.

In 2009, after years of research and experience as a judge and training in the United States, he advocated ISO facilitation for QMS and internal audits. After that, students learn edicts through ISO facilitation to ensure that people and organizations are energized through the management system "Promotion Technology".

In 2013, he conducted training on QMS and internal audits incorporating clean language, and received a high reputation as a clue to the break-up of a stagnant organization from changes after the training.

In 2015, he participated in a training program for "LCA Latent Cause Analysis" developed by FailSafe Network in the United States.

Currently, he is active mainly in the QMS internal auditor training, organizational consulting, and LCA latent cause analysis approach, which incorporates clean language.

【Qualifications, etc.】

Certified Quality System Chief Jury, UK Clean Learning Certified Clean Facilitator

【Affiliation】

Beyond-ISO Enterprise Research Institute

JIS Q 9005/9006 Member of The Revised Review Committee (2014)

The Japan Society of Quality Control,

Graduated from Kitami Youth Conference Institute 2002

Process Modeling

◆What is process modeling?

QMS for business and industry is to build a strong foundation for the future and not cause serious accidents. Requirements centered implementation of ISO organizations tend to implement an inefficient and unrealistic MS system.

First, faithfully map the system of the organization that exists today. On top of that, it is important to map the vision of the future that should be based on the intended results of the organization. That series of mapping and the thoughts of it, that's all about process modeling.

Modeling begins with a description of the actual activity (process) of an organization. Then you will see a specific QMS for your organization. By process modeling processes, structures, interrelationships, networks, capabilities, functions, and intended results, you can obtain organizational-specific situations, chains, systems, changes, variations. Modeling enables us to understand the current QMS of the organization and to create a QMS organization as it should be.

Ennovation Inc. uses proprietary process modeling tools to help build a foundation for future organizations to meet the needs of your organization.

◆Services

- ISO9001:2015 transition consulting
- QMS implementation support
- MS review
- New project support

Internal audit to create the future of the company

Unlike coaching, which focuses on explaining the requirements of ISO9001 standards supplied by many other training companies, our program focuses on the work process. It describes the elements necessary for the work.

Using a tool called "QMS Modeling," the necessary actions, capabilities, and resources are clarified. Then you will be able to find the requirements by oneself.

By introducing "Clean Language," a method of questioning without assumptions, and agreeing with the perceptions of both, it is possible to focus on issues such as work mechanisms objectively without touching feelings toward individuals.

Many companies use checklists to conduct internal audits. In this case, you will often be audited with the assumption questions, not getting into the essence of the auditing side's work, and completing the audit just formally. Since the auditing staff training we provide focuses on a good understanding of the work of the auditor, the auditor can find essential points on their own. Also, it is possible for both the auditor and auditee to synchronize their thoughts and obtain audit points that can agree with them.



Ennovation Inc. provides two-days workshops. The programs mostly consist of down below.

Day1: Understanding standards

Day2: Practical auditing methods

Root Cause Analysis

Organizations that operate QMS are required to take corrective action against nonconformities. Also, the cause of the nonconformity is expected to be identified.

However, useful cause analysis is complicated, and similar nonconformances are often occurring. In many cases, why is analysis adopted, and the cause is often narrowed down in one direction, but is there only one cause? Moreover, is the cause only a problem of the thing and the mechanism? In the first place, how far do we pursue "why"?

QMS is a human-operated system, so it is not realistic to include human elements. In addition, excluding people from the cause can remove opportunities for learning by people and organizations.

◆Root Cause Analysis

- It provides an opportunity to "learn" the problems that occur after unbiased evidence collection and visualization of the structure of the cause.
- We will explore potential causes that were not visible from the table through a significant cut from a broad point of view, such as physical causes based on facts, causes of people, and those involved.
- Ultimately, the aim is to "change people's consciousness," and the action of change by this consciousness means that the same thing will never happen again or not repeat it.

◆Benefits

- Because people involved in cause analysis change their knowledge, they do not repeat negative behavior.
- You can break away from the tendency to blame someone and impose it on one person's responsibility.
- Enable you to notice small differences or unusual signs before a major accident or incompatibility occurs

Clean language for work

Clean Language is a way of asking questions that gives your clients full lateral to answer as they like. It is respectful of their models of the world. It is designed to keep your stuff out and their stuff in, and help you obtain more authentic and accurate information.

It is a skill of using simple questions, cleaned of as much inference and presupposition as possible, to build mental models of another persons experience.

It is used in coaching, therapy, business, interviewing and more recently as a research methodology in higher education.

Clean Language helps clients to discover and develop idiosyncratic symbols and metaphors without any content introduced by the therapist/coach/interviewer.

Cited from The Clean Language Insititute. cleanlanguagetraining.com

We actively incorporate Clean Language and use it in business .

◆Effect of incorporating Clean Language in business

- Internal Auditor Training: By introducing "Clean Language," a method of questioning without assumptions, and agreeing with the perceptions of both, it is possible to focus on issues such as work mechanisms objectively without touching feelings toward individuals.
- By using Clean Language enables us to reach the root causes based on facts that are tented to be overlooked without bias.
- Clean Language makes it easier to share thoughts and ideas without assumptions.
- Clean Language will help to improve leadership skills.



*modeling work using Clean Language